

## Where Do I Send the Employee for Medical Treatment?

The Health Center here on campus is the **primary** contact for University employees injured on the job (see [University Policy 101.7](#)). Supervisors must ensure employees are sent to an authorized treatment facility.

If an authorized facility is unavailable within a reasonable time period or if you need any assistance, please contact the Workers' Compensation Manager in the Enterprise Risk Management Department at 704-687-0681.

Employees with **life threatening** work-related injuries should be directed for immediate medical care at Atrium Health - University ER (from a campus phone, dial 911 or from a cell phone, dial 704-687-2200). Employees may not choose their own doctor. Medical treatment sought at an unauthorized facility could result in non-payment of claims.

| Authorized Medical Facilities for First Treatment |   |  |  |
|---|---|--|--|
| <i>Treatment Levels</i>                           | <b>First Point of Treatment</b><br>(Urgent, Non-Life Threatening)   | <b>After-Hours &amp; Weekends</b><br>(Urgent, Non-Life Threatening)  | <b>Life Threatening or Serious Injuries Only</b>   |
|   | <u>Fall &amp; Spring Hours</u><br>Mon - Fri (8:00a - 4:30p)<br><br><u>Summer Hours</u><br>Mon - Thurs (8a - 4:30p); Fri (8a - 3:30p)    | <u>Fall &amp; Spring Hours</u><br>Mon - Fri (5p - 8p); Sat - Sun (8a - 4p)<br><br><u>Summer Hours</u><br>Mon - Fri (4:30p - 8p); Sat - Sun (8a - 4p)   | <u>Fall, Spring, &amp; Summer Hours</u><br>24 hours<br>(Breathing Difficulty; Excessive Bleeding; Visible Broken Bones, Loss of Consciousness, Threat to Life, etc.) |
| <i>Campus Locations</i>                           |   |  |  |
| <b>Main Campus</b>                                | <a href="#">Student Health Center</a><br>(Located at the corner of:<br>Mary Alexander Rd & Cameron Blvd)<br>704-687-7400 / 704-687-7401 | <a href="#">FastMed of Charlotte at Mallard Creek</a><br>2728 W Mallard Creek Church Rd<br>Charlotte, NC 28262<br>980-218-1860<br><br><a href="#">FastMed of Harrisburg</a><br>4415 School House Commons<br>Harrisburg, NC 28075<br>704-456-1218 | <a href="#">Atrium Health Hosp - University</a><br>101 WT. Harris Blvd<br>Charlotte, NC 28262<br>704-863-6000  |
| <b>Center City</b>                                | <a href="#">Student Health Center</a><br>9201 University City Blvd<br>Charlotte, NC 28223<br>704-687-7400 / 704-687-7401                | <a href="#">FastMed of Charlotte</a><br>3250 Wilkinson Blvd<br>Charlotte, NC 28208<br>704-319-5176   | <a href="#">Atrium Health Hosp - Main</a><br>1000 Blythe Blvd<br>Charlotte, NC 28203<br>704-355-2000   |
| <b>NC Research Campus</b>                         | <a href="#">Student Health Center</a><br>9201 University City Blvd<br>Charlotte, NC 28223<br>704-687-7400 / 704-687-7401                | <a href="#">FastMed of Concord</a><br>391 George W Liles Pkwy, NW<br>Concord, NC 28027<br>704-886-1780   | <a href="#">Atrium Health Hosp - Northeast</a><br>920 Church St N,<br>Concord, NC 28025<br>704-403-1331  |

**Prescriptions** - Prescriptions can and should be filled at the onsite Student Health Center. If the medication is not in stock or if employee is referred to an off-site authorized treating physician and is prescribed medication, the employee can take the prescription to any major pharmacy such as CVS, Walgreen's, Walmart, etc. to obtain their first prescription fill (5 days) at no cost. However, they must advise the pharmacist that Corvel is the Third Party Administrator (TPA) for the Workers' Compensation program and utilizes the Corvel Pharmacy Network to manage the prescription drug plan.

To obtain the required authorization to fill the prescription, the pharmacist should contact Corvel at 1-800-563-8438 and give employee DOB, SSN, Rx BIN: 004336 Rx PCN: ADV, and RX Group: RX 5691. If the network is not able to obtain authorization or if it is after normal business hours, the employee may pay for the prescription and provide the original copy of the receipt to the WC Administrator who can provide assistance in filing a request for reimbursement consideration through Corvel.

**Physical Therapy** - Treatment is covered only when authorized by Corvel the third party carrier.